



Terms of Service

Last Updated: 8th October 2026

Overview

This website is operated by Nu8 (“we”, “us”, “our”). By accessing or using our website and purchasing our products, you agree to be bound by these Terms of Service stated here. (“Terms”).

These Terms apply to all users of the site, including browsers, customers, and contributors of content.

Any new features added to our store will follow these Terms. We may update these Terms from time to time, and changes will be posted here. By continuing to use our website after updates, you agree to the revised Terms.

1. Legal Capacity & Acceptance

By using this website, you represent that:

- You are at least 18 years old, or
- You are using this site under the supervision of a parent or legal guardian.

You agree not to use our products or services for any illegal or unauthorised purposes, or to violate any laws (including copyright laws).

You must not upload or transmit any harmful code, viruses, or malicious content.

If you breach these Terms, we may suspend or terminate your access immediately.

2. General Conditions

We may refuse service to anyone at any time, for any reason.

Your content (excluding credit card information) may be transferred across networks and adapted to technical requirements. All payment information is securely encrypted during transmission.

You may not copy, reproduce, resell, or exploit any part of our website, services, or content without our written permission.

Section headings are for convenience only and do not affect these Terms.

3. **Electronic Transactions**

By placing an order, you agree that:

- Contracts may be formed electronically
- Clicking “Buy” or similar actions constitutes acceptance of a legally binding agreement

Under the [Electronic Transactions Act](#), electronic contracts and signatures are legally valid in Singapore.

4. **Products & Services**

We strive to ensure all product descriptions, pricing, and availability are accurate. However:

- Product descriptions, pricing, and availability may change at any time without notice. We may also discontinue products at our discretion.
- We reserve the right to modify or discontinue products without notice
- We may limit or refuse sales based on factors such as location, order quantity, or other considerations.
- Colours and packaging may vary slightly due to display differences; we cannot guarantee how they appear on your devices.

We do not guarantee that product descriptions are error-free at all times.

5. **Pricing & Payment**

- All prices are listed in **SGD** unless stated otherwise
- We reserve the right to change prices at any time
- Payment must be completed before order processing

We may refuse or cancel orders if:

- Fraud or unauthorised transactions are suspected
- Incorrect pricing or product information is displayed

6. Order Acceptance & Cancellation

- Orders are subject to acceptance and availability
- We may limit or cancel quantities purchased per person or order at our discretion. If we make changes or cancel an order, we will try to notify you using the contact details provided.
- We may also limit or reject orders that appear to be placed by dealers, resellers, or distributors.

You agree to provide accurate and up-to-date information for all purchases, and to update your account details as needed so we can process your orders and contact you when necessary.

Once an order is confirmed, it forms a binding contract.

7. Shipping & Delivery

- Delivery timelines are estimates and not guaranteed
- We are not liable for delays caused by third-party logistics providers

Risk of loss transfers to the customer upon delivery. You may refer to our **Shipping Policy** for more information.

8. Returns & Refunds

Our **Return and Refund Policy** will be outlined separately on the website.

All returns must comply with:

- Product condition requirements
- Stated return timelines

This aligns with consumer protection obligations under Singapore law.

9. User Accounts & Information

You agree to:

- Provide accurate billing and contact information
- Keep account credentials secure

We are not responsible for unauthorised account access due to user negligence.

10. **Personal Data & Privacy**

Your submission of personal information is governed by our **Privacy Policy**.

We comply with applicable data protection laws (e.g. PDPA in Singapore).

We may occasionally have errors, inaccuracies, or omissions on our website related to product details, pricing, promotions, shipping, or availability. We reserve the right to correct these at any time and to update information or cancel orders if needed, even after an order has been placed.

We are not obligated to update or clarify information in the Service or related websites unless required by law. Any update or refresh date shown on the site does not mean all information has been fully modified or updated.

11. **Prohibited Uses**

You may not use the website:

- For unlawful purposes
- To transmit malicious code or harmful content
- To violate intellectual property rights
- To engage in fraudulent or misleading activities

We may, but are not obligated to, monitor, edit, or remove content that we consider inappropriate, unlawful, offensive, or in violation of these Terms or others' rights.

12. **Intellectual Property**

All content on this website (branding, text, images, product names) is owned by or licensed to Nu8.

You may not reproduce, distribute, or exploit any content without permission.

13. **Third-Party Links**

Our website may contain links to third-party websites.

We are not responsible for:

- Content accuracy

- Privacy practices
- Transactions made on third-party platforms

We do not accept liability for any products or services they offer. Any issues, claims, or questions regarding third-party products or services should be directed to the respective third party.

14. Disclaimer of Warranties

Products and services are provided “as is” and “as available”.

We do not guarantee:

- Uninterrupted website access
- Error-free operation
- Timely and secure services

We also cannot guarantee that all results or information obtained through our services will always be accurate or reliable.

From time to time, our services may be temporarily unavailable or discontinued without prior notice.

You agree that you use our website and products at your own risk. Unless otherwise stated, all products and services are provided “as is” and “as available,” without any guarantees of any kind, including implied warranties such as quality, suitability for a particular purpose, or non-infringement.

To the fullest extent allowed by law, Nu8 and its team will not be responsible for any loss or damage arising from your use of our website, services, or products. This includes indirect or consequential losses such as loss of profits, data, or business.

Where the law does not allow certain limitations of liability, our responsibility will be limited to the maximum extent permitted.

15. Limitation of Liability

To the fullest extent permitted by law:

- Nu8 shall not be liable for indirect, incidental, or consequential damages

- Our total liability shall not exceed the amount paid for the product

16. Indemnification

You agree to protect and hold harmless Nu8, its team, partners, and service providers from any claims, losses, damages, or legal costs (including reasonable legal fees) that arise if:

- You violate these Terms,
- You break any laws, or
- You infringe on the rights of others.

17. Termination

We reserve the right to:

- Suspend or terminate your access to the website
- Cancel orders or accounts at our discretion

You may stop using our services at any time, and you can also let us know if you wish to close your account or stop using our website.

We may also end or suspend your access at any time if we believe you have violated these Terms. If this happens, you will still be responsible for any payments or obligations up to the date your access is terminated.

18. Changes to Terms

We may update these Terms at any time.

Continued use of the website constitutes acceptance of the revised Terms. We may update, change, or replace any part of these Terms by posting updates on our website. It is your responsibility to check for changes periodically.

19. Governing Law

These Terms shall be governed by and construed in accordance with the laws of Singapore.

20. Entire Agreement

These Terms constitute the entire agreement between you and Nu8 regarding website use. Failure to exercise or enforce any rights or requirements in these Terms does not constitute a waiver of such right or requirement.

These Terms, together with any policies published on our website, represent the entire agreement between you and Nu8 and supersede all prior or contemporaneous communications, agreements, or understandings, whether written or oral.

Any ambiguity in these Terms shall not be construed against Nu8 as the drafting party.

Contact Information

For any questions regarding these Terms, please contact:

Email: enquiry@nu8.sg

Business Address: No. 33 Ubi Ave 3, #08-15, Vertex Building (Tower B), Singapore 408 868

We're here to make your experience with Nu8 simple, safe, and reliable— every step of the way.